

TERMS AND CONDITIONS

AIR TRANSPORTATION: Round-trip economy class jet service provided, based on advanced purchase fare, subject to participation of one person on the entire flight itinerary. Air fares subject to government approval/change without notice. Airline taxes and fees quoted are subject to change until the time of ticketing. RM Tours is not responsible for any inconvenience, including refusal of boarding caused by tickets and travel documents not matching. Passenger must confirm that the name on the ticket matches exactly the name as shown on the passport. We ask that a copy of the passport information page be sent to us with your documents.

Group ticketing does not always allow us to select seating. If a passenger has a medical need which requires specific seating it is recommended that a doctor's letter be presented. We will make an effort to accommodate your need, but cannot guarantee airline cooperation.

LAND ONLY PACKAGES: Any client who arranges their own air transportation takes sole responsibility for meeting the group at the time of our arrival. RM Tours cannot be responsible for any misconnections. Client assumes full responsibility for catching up with the group and agrees to wait if the group is delayed for any reason. Client also agrees to assume the additional cost of transfers which do not coincide with the time and location of the group's schedule.

BAGGAGE: One piece of checked baggage and one carry on bag are allowed. Although the airlines may allow more than one piece of checked luggage, we must still restrict each passenger to one piece due to cargo hold size restrictions on buses. The maximum sizes and weights of these pieces are listed on the particular airline websites. It is recommended that you check these regulations prior to departure. Any fees for baggage are the responsibility of the traveler. Passenger is responsible for his/her own baggage and travel insurance is recommended.

ACCOMMODATIONS: Lodging is based on twin occupancy. For single accommodations (if available), a single-room supplement will be quoted and may be charged. We reserve the right to substitute hotels as required.

MEALS: Breakfast and dinner provided daily. There are extra charges for beverages.

LAND ARRANGEMENTS: As outlined in the itinerary; however, we reserve the right to modify or adjust the itinerary.

SIGHTSEEING: By deluxe motor coach, where applicable, including services of English-speaking guides. Most pilgrimages require a tremendous amount of walking, usually from 1 to 4 miles per day.

TIPS AND TAXES: Those normally appearing on hotel and restaurant bills as "service" included, as are all governmental and local taxes on hotels, meals. Tips for drivers, guides etc. are additional. Tipping suggestions will be provided.

NOT INCLUDED: Airport and airline taxes, fees and surcharges; passport and visa fees; laundry; meals and beverages not included in itinerary; room service; additional sightseeing not listed in itinerary; event tickets, personal items; excess baggage and airport service charges.

MINIMUM NUMBER OF PARTICIPANTS: We reserve the right to cancel or modify the itinerary if the total number of participants falls short of the number required to meet our contract with our ground operators and airlines. If we cancel a tour due to insufficient numbers you will receive a full refund.

DEPOSIT AND FULL PAYMENT: A deposit of \$500 per person to secure reservation will be applied to the price of the tour. A total of 50% of the cost of the trip must be paid by February 15, 2012 and final payment must be received 90 days prior to departure. Reservations made within 90 days of departure are subject to a \$100 late reservation charge.

CANCELLATION FEES: Participants are strongly recommended to take trip cancellation insurance. Cancellation fees are as follows: more than 150 days prior to departure - a \$300 administration fee and any airline, ground operator, or event deposits withheld may apply; 90 - 45 days - 30% of the tour cost plus the administration fee and any airline, ground operator, or event deposits as stated above; 44 - 31 days - 75% of the total cost plus any airline, ground operator, or event deposits as stated above; 30 - 7 days - 80% of the total cost plus any airline, ground operator, or event deposits as stated above; 7 days - departure - 100% of the total cost. All cancellations must be submitted in writing to RM Tours, Inc.

AIRLINE TAX: Airline tax will be billed based on the rate at time of billing. Any increase (or decrease) will be adjusted to the bill prior to departure.

INSURANCE: We strongly recommend that you purchase the insurance offered. The insurance company is in no way affiliated with RM Tours.

RESPONSIBILITY AND LIABILITY: RM Tours operates the tours offered under this program only as an agent of the airlines, railroads, car rental contracts, steamship lines, hotels, bus operators, sightseeing contracts and others which provide the actual arrangements, and is not liable for any act, omission, delay, injury, loss or damage or non-performance occurring in connection with these land arrangements. The passage contract in use by these companies when issued shall constitute the sole contract between the companies and the purchaser of the tour. RM Tours or any organization contracting with us shall not be held liable for any injuries, damages or losses caused to any participant due to social unrest, labor action, mechanical failure or any action taken by other parties. RM Tours and any organization contracting with us shall not be held responsible for any disruption caused by an act of nature, or as a result of civil or labor unrest, strike, disease, local laws or ordinances, weather conditions, acts of war or terrorism, or any actions or omissions or conditions beyond the company's control. Participation by individuals mentioned in the flier is based on availability at the time of this printing. We reserve the right to substitute chaplains and tour leaders if necessary.

TRAVELLERS WITH SPECIAL NEEDS: Passengers with special needs and any dietary restrictions must advise us in writing of this at the time of application. If assistance is required it is the sole responsibility of the traveler to secure such assistance. RM Tours shall not be responsible for denials of entry or services based on these needs.

TOUR PRICE: The tour price is based on tariffs and rates in effect at the time of publication. RM Tours, Inc. reserve the right to pass on increases imposed by airlines (taxes/fees/fuel surcharges), government agencies, cities, hotels and other suppliers, as well as additional costs caused by fluctuations in currency exchange rates.

